

ISD Warranty and Replacement Costs of School Issued Computers

All of our student laptops are covered by an excellent Lenovo warranty. This warranty covers almost all issues including accidental breakage. The warranty does not cover loss or theft or damaged caused by neglect.

Examples of damage/loss and if it covered by warranty.

Damage/Loss	Yes, covered under warranty	No, not covered
Device slips out of hands and falls. The screen gets broken.	X	
Student leaves device in taxi and it is lost.		X
Student leaves device unattended in hallways. Device is stolen.		X
Pen is lost.		X
Device starts acting funning and needs repair.	X	

Tablet II.

In the event of loss or damage outside the warranty, the family will be charged the following.

	Year one Replacement Cost	Year two Replacement Cost
Device (Tablet 2)	600USD	400USD
Pen	22USD	22USD
Case	18USD	18USD
Power Supply	50USD	50USD
Shipping	60USD	60USD

Lenovo Tablet PC

In the event of loss or damage outside the warranty, the family will be charged the following.

	Year one Replacement Cost	Year two Replacement Cost	Year Three Replacement Cost	Year Four Replacement Cost
Device (Tablet PC)	1450USD	1150USD	750USD	350USD
Pen	28USD	28USD	28USD	28USD
Case	18USD	18USD	18USD	18USD
Power Supply	60USD	60USD	60USD	60USD

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